



June 17, 2005

## AFRH Chief Operating Officer Fact Sheet No. 9

### Subject: AFRH Hotline Program

Effective immediately, Armed Forces Retirement Home (AFRH) Gulfport and Washington residents, resident family members and employees can report allegations of **waste, fraud, abuse and mismanagement** to the AFRH Inspector General (IG) on the following toll free number: **1-866-769-2068**. The AFRH Hotline is available 24 hours a day, 7 days a week. Hotline callers will be able to leave taped messages regarding allegations of inappropriate behavior.

Allegations can also be forwarded via e-mail to [IG@afrh.gov](mailto:IG@afrh.gov), or sent via regular mail to: AFRH Inspector General, Attn: Mr. Steven McManus, 3700 North Capitol Street, Box 1303, Washington, DC 20011-8400. All allegations, including those made anonymously, will be investigated by the AFRH Inspector General or his designee.

The AFRH Hotline phone number and e-mail account should only be used to report incidents of **waste, fraud, abuse and mismanagement**. If you wish to register a complaint, ask a question, request work order services (heating/air conditioning/plumbing repairs, etc.) or want to request time on a staff member's calendar, please continue to use processes currently in place at your facility.

Mr. Steven McManus is the Agency's Inspector General and Ms. Nancy Duran is the Agency's Deputy Inspector General.

Timothy C. Cox  
AFRH Chief Operating Officer

### Distribution:

All AFRH-Gulfport and  
Washington Residents  
All AFRH-Gulfport and  
Washington Employees